

1 POLICY

The main mission of MOLA MOLA d.o.o. is to be recognized for quality and information security in our products and services providing customer success and our business continuity.

MOLA MOLA d.o.o. is an expert team which, coupled with carefully selected, high-end technology solutions have potential to take customer business to the new level of performance and innovation.

This will be achieved through:

- Consideration of context of the organization and aligning the quality, service, business continuity and information security management system with our strategic directions
- Satisfying interested parties and applicable statutory and regulatory requirements
- Management of organization, along with employee-established quality, service, business continuity and information security objectives and defined responsibilities for their fulfilment
- Establishing, applying, maintaining and continual improvement of effectiveness of quality, service, business continuity and information security system
- Our commitment to satisfy applicable requirements
- Tracking and applying new technologies and educating employees
- Careful selection of suppliers and partners
- Commitment to increase quality and information security of our products and services in order to exceed customers' expectations
- Making continuous improvement a part of every day and every job
- Ensuring that our Management system policy and Management system manual reflect what we actually do
- Continuously upgrading the quality, service, business continuity and information security management system in all stages of our core processes

CEO is responsible for communicating the Management system policy to all persons working for or on behalf of the organization and making it available to the public.

Date: 23.09.2025.

CEO



MOLA MOLA
d.o.o.
ZAGREB

Mirko Lulić